Making the switch from TracPlus Web to TracPlus Cloud.

Introduction

Our **TracPlus Web** and **My TracPlus** products are now considered legacy software. They're based on aging technologies that are difficult to maintain and develop.

TracPlus Cloud is our all-new flagship software that's been created to supercede these legacy applications. TracPlus Cloud is browser-based (meaning it can be accessed from any computer), has much better performance, and is being actively developed; we're adding new features all the time. Everything you used to do in TracPlus Web can now be done in TracPlus Cloud.

It's now time to make the move to TracPlus Cloud as TracPlus Web and My TracPlus will be going away soon. This document provides information to help you make the switch.

> (i) *Please note, TracPlus Pro 3, our standalone desktop tracking software, is still available and supported by TracPlus.*
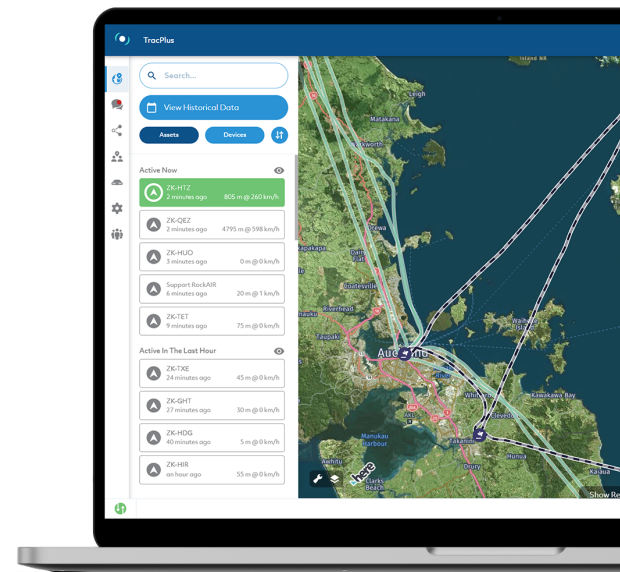
The benefits of TracPlus Cloud

TracPlus Cloud replaces the functionality of **TracPlus Web** and **My TracPlus**. It also has the following features:

- Group assets by activity, make, model, owner, watchlist or operator.

- New asset icons (that match aircraft type) and customizable profile pictures.

- A new, comprehensive messaging view – receive, send and view all your assets' messages.

- Faster and more flexible trip (flight) reporting.

- CSV export of trip (flight) reports with extra data. Select multiple assets and up to one month per export.

- Vastly improved user management and per-user permission control.

- Refined interface for editing asset details (e.g. name, messaging handle, watchlist group, AMS settings and messaging whitelisting).

- Ability to edit contact and organisation billing details, and between-organisation device sharing.

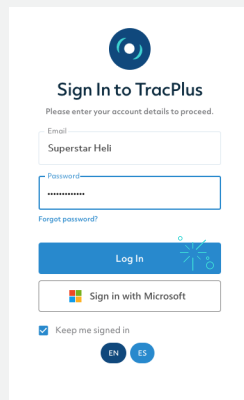- TracPlus Pro 3 marker import.

- Spanish language support.

"In the old platform, the messages would get buried and hard to find... the messaging in TracPlus Cloud is brilliant - to be able to easily see previous messages between ourselves and the helicopter operators in one continuous stream." - Chris Henshaw, RCCNZ

Making the switch

Moving to TracPlus Cloud is easy. If you don't already have an *email account* login for TracPlus Cloud, simply enter your **usercode** and **password** that you use to access web.tracplus.com into the email/password fields at **cloud.tracplus.com**.

Follow the on-screen instructions to send yourself an invitation to create a view-only email account login that you can use to log into TracPlus Cloud.

Go to **cloud.tracplus.com** and enter your TracPlus Web usercode and password.

Enter your name and email to receive an invite to TracPlus Cloud.

Check your email for the invite and click the link to sign up.

Enter your name, email and create a new password. These details will be used when you next log into TracPlus Cloud.

You're all set!

Sign In to TracPlus

Please enter your account details to proceed.

Email
Superstar Heli

Password
••••••••••••

Forgot password?
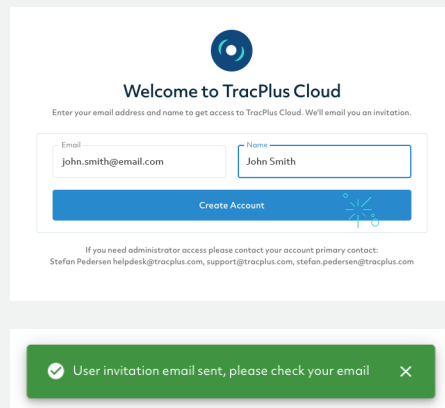
Log In

Sign in with Microsoft

☑ Keep me signed in

EN ES

Welcome to TracPlus Cloud

Enter your email address and name to get access to TracPlus Cloud. We'll email you an invitation.
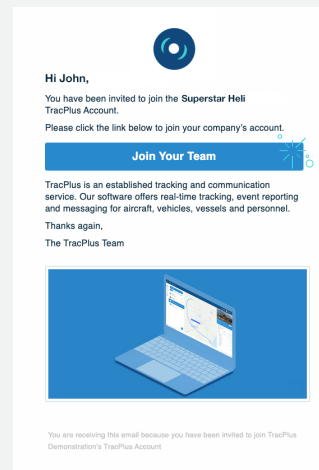
Email
john.smith@email.com

Name
John Smith

Create Account

If you need administrator access please contact your account primary contact: Stefan Pedersen helpdesk@tracplus.com, support@tracplus.com, stefan.pedersen@tracplus.com

✓ User invitation email sent, please check your email ✕

Hi John,

You have been invited to join the **Superstar Heli TracPlus Account**.

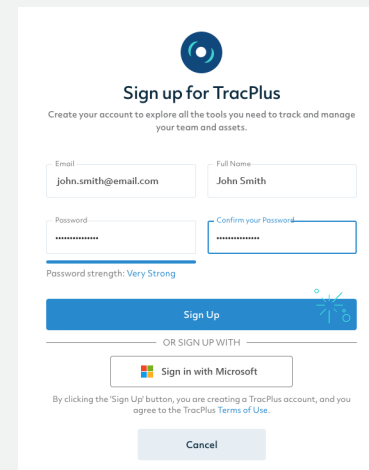**Please click the link below to join your company's account.**

Join Your Team

TracPlus is an established tracking and communication service. Our software offers real-time tracking, event reporting and messaging for aircraft, vehicles, vessels and personnel.

Thanks again,
The TracPlus Team

You are receiving this email because you have been invited to join TracPlus Demonstration's TracPlus Account.

Sign up for TracPlus

Create your account to explore all the tools you need to track and manage your team and assets.

Email
john.smith@email.com

Full Name
John Smith

Password
••••••••••••

Confirm your Password
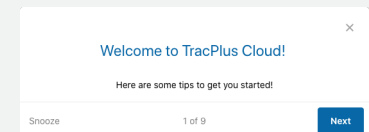••••••••••••

Password strength: Very Strong

Sign Up

OR SIGN UP WITH

Sign in with Microsoft

By clicking the 'Sign Up' button, you are creating a TracPlus account, and you agree to the TracPlus Terms of Use.

Cancel

Welcome to TracPlus Cloud!

Here are some tips to get you started!

Snooze   1 of 9   Next

You can switch to using TracPlus Cloud right now.

Click here to log in.

If you already have an email account login, simply log into TracPlus Cloud at **cloud.tracplus.com**. All your assets and tracking data will be visible in the new platform.

If you need administrative privileges you'll need to ask another administrator in your organisation to upgrade your account. You can see who the administrators are for your organisation on the Organisation settings page in TracPlus Cloud: **https://cloud.tracplus.com/settings/organisation**

Contact information

If you have any questions or concerns about moving to TracPlus Cloud, please contact our Support Team: support@tracplus.com.

tracplus